



With You Along Your Journey

A complimentary support program for you, your care partners and your healthcare professionals.

Personal Support for You

Your Viela VIPs team is here to help throughout your treatment. You can count on us for:

- One-on-one treatment support
- Insurance information
- Financial assistance
- Educational resources



Meet Your Team

Nurse Case Manager

Nurse Case Managers are licensed healthcare professionals who will serve as your primary point of contact. They will provide:

- Customizable one-on-one support for your individual needs
- Periodic reminders about your infusion appointments
- Answers to questions about your treatment plan to avoid disruptions
- Help with connecting you to community resources and local support groups

Reimbursement Case Manager

Reimbursement Case Managers are experts in payer policies and processes. They will:

- Help you and your doctor understand insurance coverage for your prescribed medication
- Determine if prior authorization requirements exist for your insurance plan
- Assess for copay support to help with out-of-pocket expenses
- Refer you to independent charitable foundations for other financial and assistance needs
- Partner with your doctor, specialty pharmacy and infusion center to coordinate delivery of your medication



We are here for your
treatment journey.

Whether you've been newly
diagnosed or on treatment for
a while, the Viela VIPs support
program is here for you.

**Call Viela VIPs to Get
Started Today**

1-833-ViB-VIPs (1-833-842-8477)

VielaVIPs.com

This is a complimentary service.



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